

BASELINE SERVICE AGREEMENT

**Baseline Activity: Toilet Cleaning, Street Sweeping, Litterbin Emptying
(Barnstaple town centre)**

Responsible Authority: North Devon Council

Head of Service: Martin Coles

Services Manager: Simon Green

Current level of service provided	<p>1 mechanical sweeper Hako + operator (2 hours a day 7 days per week)</p> <p>1 man + broom and butt (7 hours per day 7 days per week) sweeping and litterbin emptying.</p> <p>1 mechanical sweeper Scarab + driver + sidesman (1hour per day Sat & Sunday)</p> <p>Cattle Market toilets cleaned 3 times per day and inspected periodically by supervisor.</p>
Specification	<p>Toilet cleaning Street sweeping Litterbin emptying Litterpicking</p>
Existing value of contract / service	<i>TBC</i>
Performance Measure	An employee is responsible for the monitoring of street cleanliness to a national standard (NI195)
Non-compliance procedure	<p>Toilet cleaning charge-hand monitors areas and when required steps taken to address non-cleaning and lack of care.</p> <p>Service Manager also checks on an ad-hoc basis and feeds back to staff concerned.</p>
Future level of service provision	There will be no changes to service provision over the next three years. We will operate as now. If there are expansions, then they will be incorporated within our regimes.
Other relevant information	No plans to reduce or increase service levels
Proposed BID additional activity	None
Cost of BID additional activity	N/a